



NATURE'S CUT™

HARDWOOD FLOORING

IMPORTANT!

Installer - Read and understand before Installation

To meet the terms of our Warranty, NOFMA [The Wood Flooring Manufacturers Association] guidelines must be adhered to during installation.

Please Note:

1. The installer must examine each board before installing it. Any board installed (nailed or glued) will be considered to be accepted by the installer and/or owner.
2. Prior to installation the average moisture content of the flooring and subfloor must be tested. Upon receipt, the moisture content of the flooring material should not exceed 9%. Flooring material with an average moisture content that varies any more than 2% from the average moisture content of the subfloor must **NOT** be installed. Flooring must be acclimated to within 2% or less of the subfloor before installation. As a rule of thumb, the moisture content of the flooring, once acclimated in the environment into which it is going to be installed, should fall within the range of 5-8%. A minimum period of 2 weeks is recommended for proper acclimation to occur. However, acclimation times will vary and are dependent upon the environment the floor is being installed in. Failure to allow for proper acclimation will void the warranty.
3. To ensure proper acclimation prior to installing, it is strongly recommended that all flooring bundles be opened and the individual flooring pieces be separated to enhance air flow. Insuring that proper acclimation has occurred will help to minimize the effects of seasonal changes on the floor assuming that the relative humidity in the home is maintained between 35 - 50%.

Product Warranty & Installation Guideline

Warranty - Any Nature's Cut product proven, prior to installation, to be defective in workmanship or material will be replaced by Nature's Cut at no charge to the original purchaser. Nature's Cut will assume no responsibility or liability for claims discovered after installation. This warranty covers structural defects in boards and warrants that boards will be free from manufacturing defects. We follow the industry standard which allows for a 5% waste factor per bundle. The installer must examine each board before installing it. Any board that is permanently installed (nailed or glued) will be considered accepted by the installer and/or owner. Labor is not covered in the warranty under any circumstances.

Exclusions - The Nature's Cut Warranty does not cover such things as scratches, dents, or other damage caused by negligence, including but not limited to water, insects, spiked heels, children, pets, failure to follow proper installation procedures, improper maintenance, misuse, etc. Hardwood flooring is a natural product and will continue to expand and contract through normal heating and cooling seasons. Some separations may occur and are considered to be normal because of the changes in relative humidity within the home. As such, this event is not covered by the Warranty. The Nature's Cut Warranty does not apply to any product or products sold as seconds, "Camp" or "as-is".

Coverage - All widths are sold by the actual square feet of coverage. [An additional five percent (+5%) above the total square footage should be calculated and ordered to allow for a normal margin of error and the loss from cutting and fitting that occurs in installation.]

Care and Maintenance - It is recommended that the relative humidity within the home be kept within a range of 35% to 50% year round. In the winter when the relative humidity is low because of dry winter air, the humidity should be increased to a minimum of 35% by the use of a humidifier. In the summer when relative humidity is high because of warm moist air, the humidity should be reduced to 50% or less with a dehumidifier.

Questions? - For assistance contact our Customer Service Department directly at:

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